


Nokia N96 Software Updating

Australian Digital Testing Trial (Optus)

Software Updates

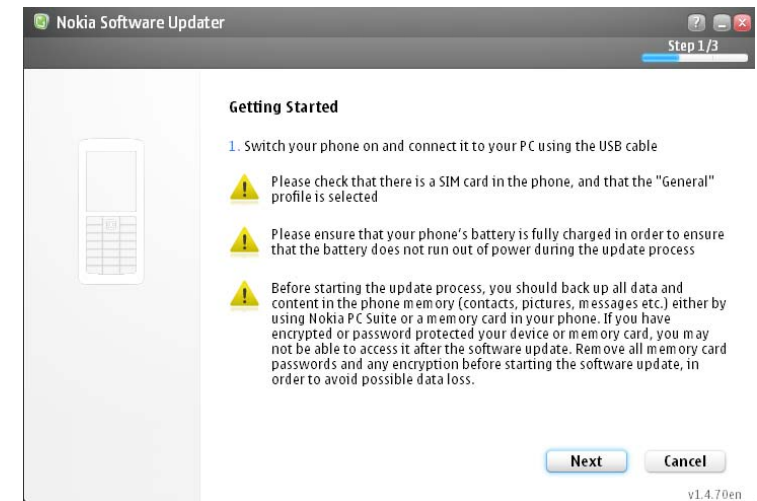
- There are 2 options for updating the software of your N96:
 1. Using Nokia Software Updater (NSU) and your PC; or
 2. by taking the device to one of [Nokia's Care Centres](#) and have the technicians there do it for you.
- **Updating using NSU**
- Firstly you will need to download and install the NSU software on your Windows XP or Vista PC. It can be downloaded from <http://www.nokia.com.au/A4767444>
- Once installed, connect your N96 using the data cable supplied in the Nokia pack received at the time of purchase and on the phone select PC Suite mode,

Note: Ensure your phones battery is fully charged and you have a SIM inserted.

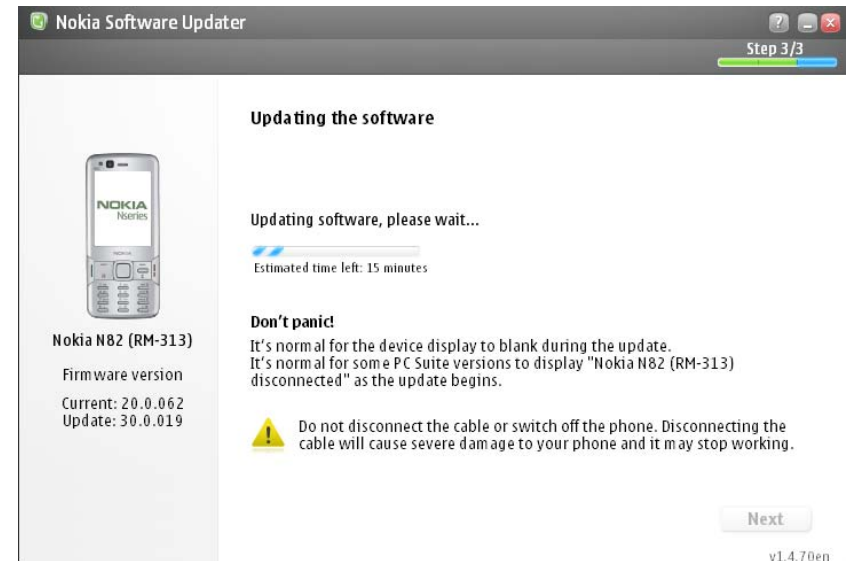
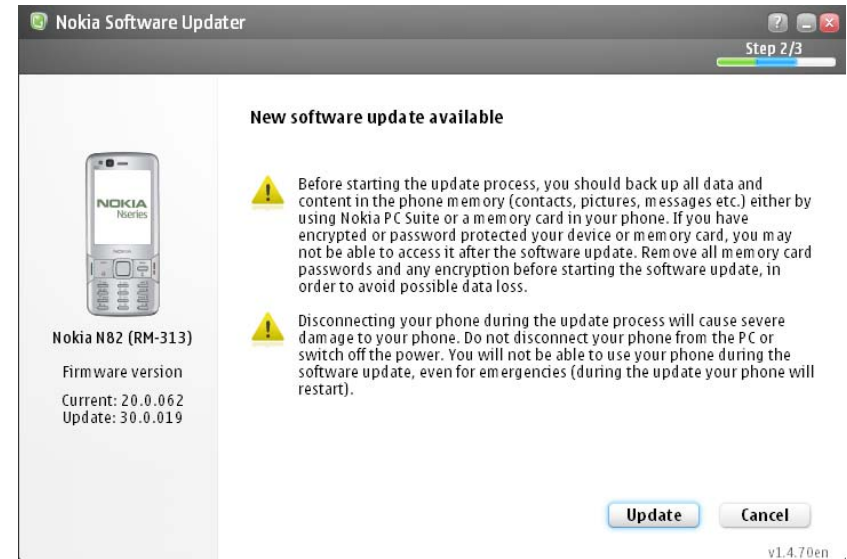
- Click the  icon on your Windows Desktop to open NSU
- You will now be presented with the following screen after the application has loaded.
- Click on the **Start** button to continue



- Please read the instructions contained in the next window presented and press **Next** to continue



- The application will now prepare for the software update by identifying your phone and then informing you if there is new software available. If new software is available then press **Update** (File is 116Mb)
- The updates will firstly be downloaded to your PC and then loaded onto the phone. Once this operation is finished a window will open informing you of the successful completion of the software upgrade.



Nokia Care Centre.

If you feel more secure in having one of Nokia's technicians update the software for you, then please take your N96 to one of the following centres and let the staff know you are one of the OPTUS participants in the MobileTV Demonstration.

Please ensure you have backed up all the information on your N96.

- Nokia Care Centre, 144 Marsden Street, Parramatta (Cnr Macquarie Street) M-F 8:30 - 5:30 Sat 9-1pm
- Nokia Care Centre, 688 Pacific Highway, Chatswood (Opposite Vodafone tower) M-F 8:30 - 5:30
- Nokia Care Centre, 7 The Avenue, Hurstville (next to Westfield Shopping Centre) M-F 8:30 - 5:30

Nokia Customer Care.

You can visit www.nseries.com/support; or

You can contact Nokia Customer Care (Available from 8.00am - 8.00pm Eastern Standard Time, Monday to Sunday) with any specific queries on the Nokia N96 or activation of the DVBH service.

Nokia Customer Care - **1300 366 733**